

## DEPARTMENT OF POLICE

It is my pleasure to present to you our annual budget chronicling the profound commitment and the exceptional professionalism of your Police Department. As the Chief, I continue to feel privileged to be working with such a dedicated group of public service professionals, as we strive to maintain the Department's high level of performance, service and accountability.

The Police Department consists of two bureaus, each supervised by a Deputy Chief. These bureaus and their corresponding Deputy Chief are:

Administrative and Support Services – Deputy Chief Steven Beckett

Law Enforcement – Deputy Chief Tanya Smith

### ***Administrative and Support Service Division***

The Rio Rancho Police Department, Administrative and Support Service Division are responsible for various operational service functions while also providing administrative support to the Law Enforcement Division. Operationally, the Division provides Code Enforcement, Animal Control, and Emergency Telecommunications Services to the community. Administrative support functions include secretarial, records, and budget.

#### **Code Enforcement:**

Two supervisors and five code enforcement officers provide monitoring and enforcement of municipal policies as they pertain to planning, zoning, land use and order maintenance activities in the City.

#### **Animal Control:**

The animal control division provides enforcement of animal control laws as they apply to the health, welfare and safety of animals and citizens of the City. A primary role of this effort is to educate the public on animal overpopulation and induce proper animal care. To accomplish this task, seventeen members staff this function consisting of one supervisor, seven animal control officers, six kennel workers, two office assistants and one facility coordinator.

#### **Emergency Communications**

The City of Rio Rancho has been designated as the regional emergency communications answering and dispatching facility for Sandoval County. The forty-six (46) persons staffing this function respond to more than 260,000 telephone calls annually from persons seeking public safety assistance.

### ***Law Enforcement Division***

Rio Rancho can be extremely proud of its Law Enforcement Division's efforts to implement a new style of policing. Our mission reflects a balance of traditional and innovative policing methods, supporting our view that police working in partnership with the community most successfully addresses crime and disorder problems. Our program, Community Partnership Initiative (CPI), has exceeded all expectations.

Our CPI program and its resultant services have been designed to reach out, connect, and work with the community. We have developed a way of policing with our community – a Partnership – one that is uniquely Rio Rancho's. At the foundation of our Partnership philosophy is a problem-solving strategy that relies on a supportive and involved public, with frequent contacts between us, and a commitment, not only from the Division, but also from the community we serve.

All Members of the Division strive to enhance this Partnership with the community and solve problems as part of his or her daily tasks, recognizing that maintenance of the highest standards of ethics and integrity is imperative for the continued improvement of law enforcement in Rio Rancho.

The Division is in the midst of wide-ranging and long-term technological improvements. We are committed to making smart decisions on assigning limited resources enabling us to bring the most vital resources to success together – our citizens and our officers – in Partnership and by staying focused on what is important.

The Law Enforcement division consists of 127 sworn police officers all of whom work out of the Quantum Road headquarters facility. Patrol is the largest and most visible bureau in the Department. Uniformed patrol personnel are responsible for the protection of life and property, response to 9-1-1 and other calls for service, and preliminary investigation of crimes. The Patrol bureau also has specialized resources such as, canine, ATV patrol, the gang unit, school resource officers, Special Response Team, Crisis Negotiations Team and the special weapons and tactics unit (SWAT).

The Investigations bureau is responsible for the in-depth follow-up investigation of complex criminal cases as well as preparing cases for court. Special units within the bureau perform a variety of function including investigators assigned specifically to investigate dangerous drugs and narcotics, the special services unit (SSU) and the child abuse unit.

Eight members who are responsible to help keep vehicle traffic moving safely and expeditiously throughout the City staff the Law Enforcement Bureau's traffic Division. The Traffic division also addresses matters dealing with parking problems and collision investigation together with the reconstruction of major vehicle crashes.

With a strong foundation of law enforcement and community partnerships in place and with unparalleled effort to significantly enhance our quality of life, the Rio Rancho Law Enforcement Bureau will remain tenaciously focused with an unequivocal appetite to suppress and prevent criminal victimization of people and property in Rio Rancho.

### ***Summary***

Rio Rancho is undergoing extraordinary changes: a skyrocketing population, rapidly changing demographics, and an unprecedented demand for public safety services all of which are energizing both the opportunities and challenges for the Rio Rancho Police Department as never before. Each division of the Police Department has been charged with preparing work plans in

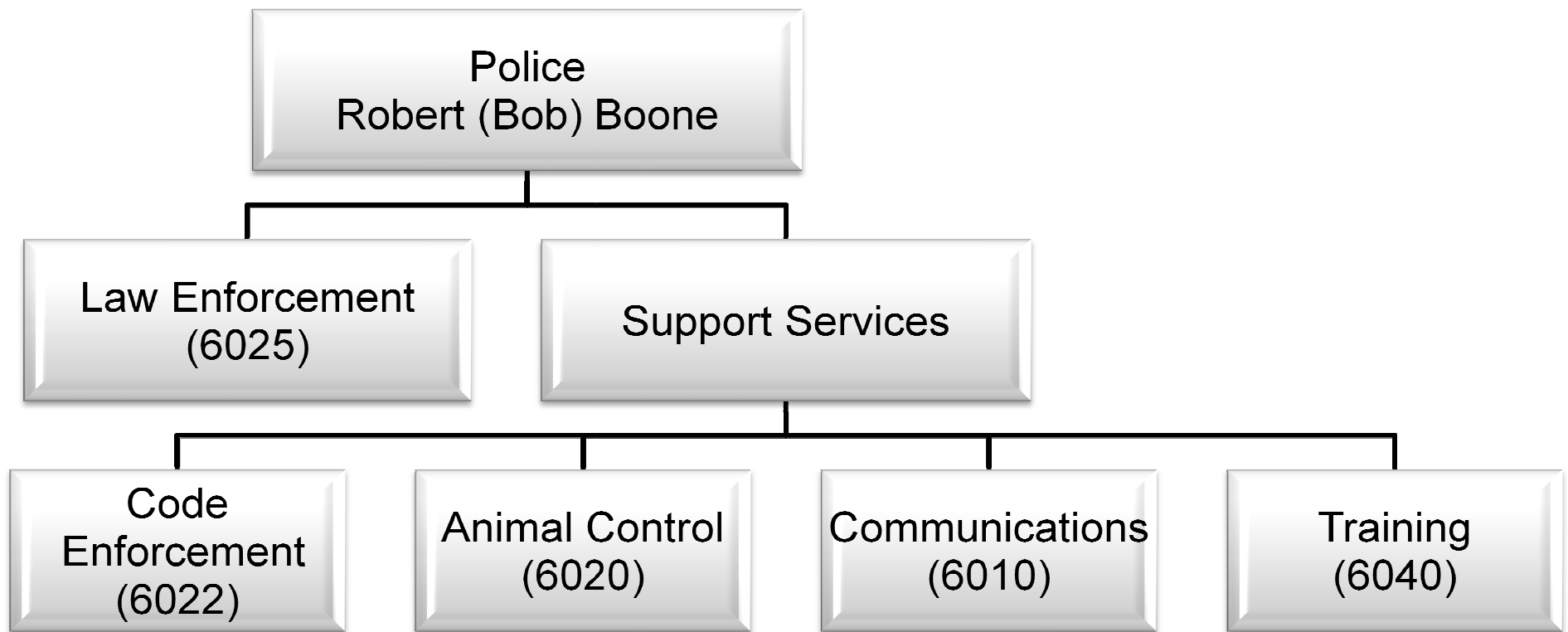
accordance with updating our Strategy for 2011 –2015, addressing their areas of responsibility to guide them through the next 9-12 months. Buy-in by all employees is key to the successful development and implementation of these work plans. Participation in this process is intended to engage staff in working together as one unified force and voice to better serve the City and whenever possible, exceed its expectations.

The Department's philosophy is that the Department should never rest on its laurels – we are energizing and empowering staff with our message so that the standards set to be the “best of the best” crosses all divisional lines. Ultimately, the community will be the beneficiary of this effort, enjoying enhanced quality of life and excellent law enforcement services that have drawn so many new residents to this fine City.

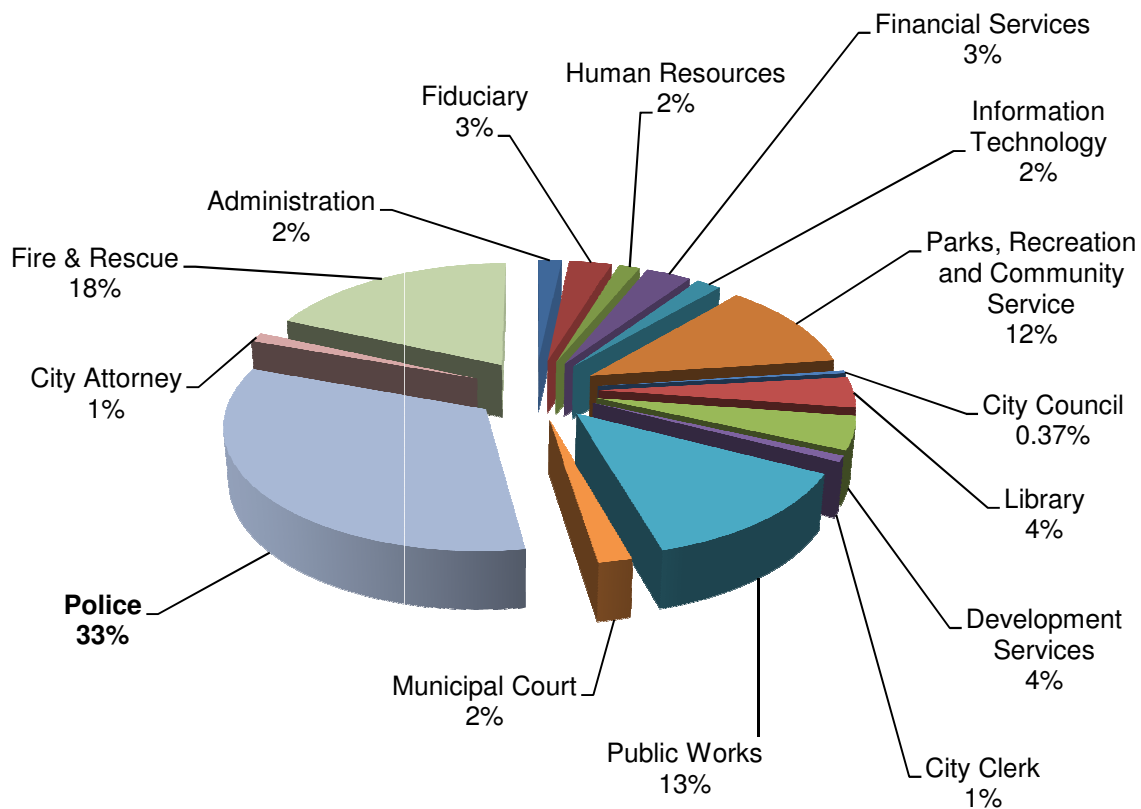
We have another year ahead filled with challenge, the unknown and situations of personal and professional inspiration. We are fully qualified to meet every challenge, determine the unknown and benefit from the many sources of inspiration that will become apparent.

Whether our inspiration will come from the extraordinary efforts of fellow members suppressing crime, the special giving to the needy or the ultimate sacrifice that we all so much dread for our families but are willing to give, it is our firm belief that we are ready to meet all challenges.

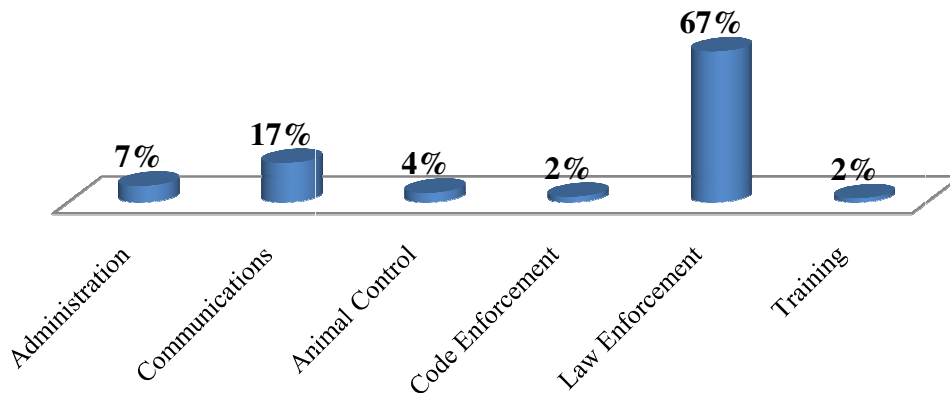
## City of Rio Rancho Department Budget Structure



**GENERAL FUND  
FISCAL YEAR 2012  
Police  
Total Budget \$16,884,963**



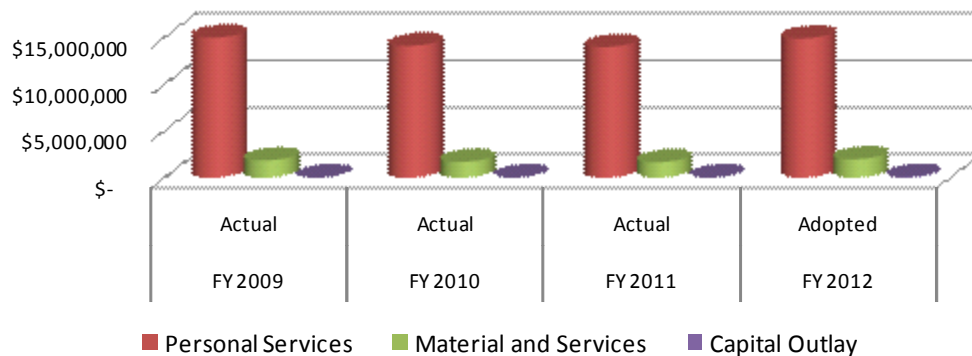
**Percentage by Cost Center**



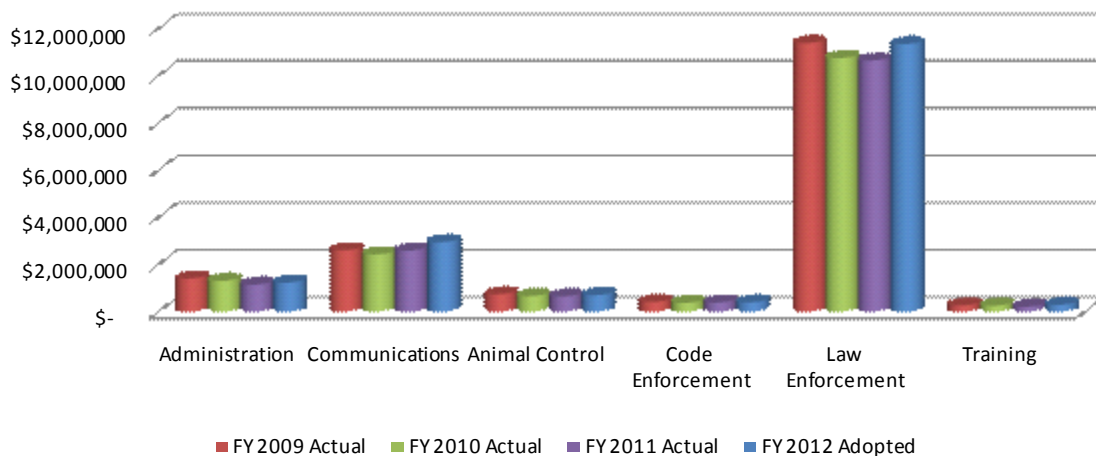
**POLICE DEPARTMENT  
BUDGET SUMMARY  
FISCAL YEAR 2011 2012**

<i>Object of Expenditures</i>	<b>FY 2009 Actual</b>	<b>FY 2010 Actual</b>	<b>FY 2011 Actual</b>	<b>FY 2012 Adopted</b>
<b>General Fund</b>				
Personal Services	\$ 14,958,668	\$ 14,086,280	\$ 13,969,750	\$ 14,879,325
Material and Services	1,819,495	1,659,091	1,624,804	1,947,245
Capital Outlay	5,600	-	-	58,393
<b>Total</b>	<b>16,783,763</b>	<b>15,745,371</b>	<b>15,594,554</b>	<b>16,884,963</b>
<b>Expenditure by Cost Center</b>				
<b>Cost Center</b>				
Administration	\$ 1,400,789	\$ 1,302,820	\$ 1,139,009	\$ 1,224,667
Communications	2,596,993	2,422,580	2,580,661	2,945,592
Animal Control	736,609	657,906	644,804	695,873
Code Enforcement	408,190	367,224	381,441	393,548
Law Enforcement	11,383,896	10,745,570	10,644,796	11,338,608
Training	257,286	249,271	203,843	286,675
<b>Total</b>	<b>16,783,763</b>	<b>15,745,371</b>	<b>15,594,554</b>	<b>16,884,963</b>

### By Type of Expenditure



### Expenditures by Cost Center



POLICE					
OPERATIONAL PERFORMANCE INDICATORS					
	2009	2010	2011		2012
Cost Center	Actual	Actual	Target	Actual	Target
<b>Administration</b>					
Number of records entered into records management system.	8,962	8,541	N/A	8,579	8,500
Percentage +/-	0.86%	-3.90%		1.0%	
With a slight lag in records entries to date (through March), this number has increased over FY11. It will be the goal of the Police Department to maintain or decrease current record levels in FY12.					
<b>Communications</b>					
Emergency and non-emergency calls answered within six seconds	78%	80%	80%	83%	80%
The Communications Center has experienced an increase in all calls for service. This is due to the increase in phone calls into the center because of demand and population. The communications center has completed it's expansion and accommodates 6 additional positions. This will help in obtaining increased efficiency. The measure for goal attainment will be 80% for FY12.					
Dispatcher average response time from the start of call to dispatch	Priority 1 Total	Priority 1 Total	N/A	Priority 1 Total	N/A
Average	3.50	3.34	3.00	3.07	3.00
Priority 1 calls for service have slightly decreased and so to has Dispatcher response time. New positions will aid in decreased response times. Goal attainment in FY12 will be measured by an average of 3 minutes and 00 seconds for start to dispatch average time.					
<b>Animal Control</b>					
Surrender/Stray totals	2,527	2,227	N/A	2,286	2,200
Adoption	869	831	N/A	799	850
Reclaim	919	833	N/A	737	750
Euthanasia	710	545	N/A	707	700
Other	29	18	N/A	42	N/A
It is always the goal of the division to euthanize as few animals as possible. We continue our efforts to increase the number of animals reclaimed and adopted. The Animal Control Division is preparing for changes within the City Ordinance as recommended by the Animal Task Force and approved by the Governing Body.					

POLICE					
OPERATIONAL PERFORMANCE INDICATORS					
	2009	2010	2011		2012
Cost Center	Actual	Actual	Target	Actual	Target
<b>Code Enforcement</b>					
Average cost of per call for service	\$ 27.66	\$ 26.70	\$ 40.00	\$ 40.50	\$ 37.42
Code Enforcement handled 9078 calls for service in Fiscal Year 2011. The actual budget for the division in FY11 was \$367,661. The cost for each call averages \$40.50. The division expects to handle over 10,000 calls for service this year. If the adopted budget for FY 12 is \$374,298. The average call for service this year is expected to be \$37.42 with the estimated increase of calls. The division wrote 494 citations in FY11. This figure reflects a ~97% voluntary compliance rate. These figures show an increase of 49% over the previous year. Voluntary compliance is the goal enforcement agencies work toward. The greater per cent of voluntary compliance the lower the impact on the courts and					
<b>Law Enforcement</b>					
Criminal arrests per capita (1,000)	34.00	43.90	32.05	31.13	30.00
Percentage + (-)	-13.4%	15.7%	-10.4%	-6.8%	-7.9%
Based on estimated population					
This performance indicator is carried over from last year. To show a trend, prior years of data are used. FY06 (37.93/1000 or 2484 total arrests) is used as a baseline for comparison. The trend indicates that criminal arrests per capita are steadily declining. This may be indicative of differences in the ratio of officer to population; in our case the increase in staffing is not comparative to the increase in population. For FY12, DPS would like strive to minimize this trend of decreasing criminal arrests per capita.					
Response times to priority calls	7.41	7.11	6.45	6.52	6.50
Time + (-)	-0.5	-1.0	-1.4	-1.2	-1.3
The roadway miles and patrol coverage area of the City of Rio Rancho continue to increase. The trend over the past few years has been a slight increase in response times. For FY10, police responded to all calls for service on average of 6:45. The department would like to continue to decrease response times from the baseline set in FY07 by continuing to increase staffing levels and to streamline tasks to enhance officer availability for calls. The Department budgets annually to train all full time employees in all areas of law enforcement training. Officers are required to attend mandatory classes in basic and advanced training to maintain their certification.					
Number of alcohol related crashes per capita (1,000)	1.18	0.93	1.36	1.35	1.00
Percentage + (-)	15.68%	52.00%	15.25%	15.30%	26.40%
The Rio Rancho Police Department reported an increase in the number of alcohol related crashes per capita FY06 to FY07. Since FY07, we reduced these crashes up to 35% in FY10. This will continue to be a goal of the department through aggressive enforcement of traffics laws and ordinances.					
Violent crime clearance rate	885/1316 (67%)	794/891 (89%)	N/A	212/220 (96%)	97%
Percentage + (-)	35.0%	18.0%			
Violent crime clearance rate is a performance indicator established in FY07. There was a 35% increase in violent crime from FY07 to FY09 which has added to a lower clearance rate of 67%. FY11 reported violent crime has significantly decreased to 220 incidents. A 96% clearance rate was seen in CY10. For FY11 it is our goal to maintain raise the clearance rate of 96%.					



<b>POLICE</b>					
<b>OPERATIONAL PERFORMANCE INDICATORS</b>					
	<b>2009</b>	<b>2010</b>	<b>2011</b>		<b>2012</b>
<b>Cost Center</b>	<b>Actual</b>	<b>Actual</b>	<b>Target</b>	<b>Actual</b>	<b>Target</b>
<b>Law Enforcement</b>					
Property crime clearance rate	466/3010 (15%)	642/2043 (31%)	N/A	89/284 (31%)	32%
Percentage + (-)	52.0%	13.0%			
Reported property crime has increased over 52% since FY07. Overall reported property crime incidents have dropped to 284 for CY10. However, the clearance rate has remained unchanged. FY10 numbers indicate a significant increase. For CY12, DPS is going to work towards improving upon and increasing clearances of these reported cases.					
<b>Training</b>					
Budgeted cost of instate training and training fund	\$52,000	\$45,545	\$33,676	\$26,530	\$40,000
Cost of training per law enforcement officer.	\$433.33	\$358.62	\$265.16	\$208.89	\$314.96
The Department budgets annually to train all full time employees in all areas of law enforcement training. Officers are required to attend mandatory classes in basic and advanced training to maintain their certification. The FY12 Training budget was increased by almost 100%. This will allow \$314.96 per officer for the fiscal year.					

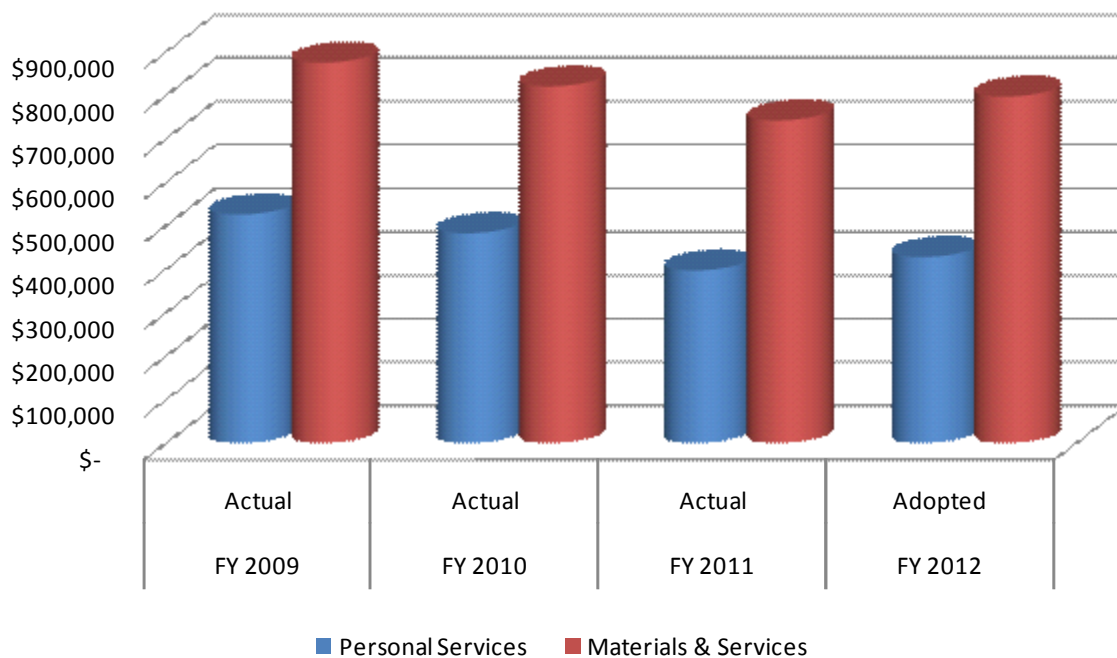
## Police / Administration (6005)

### Program Description:

A division of the Department of Public Safety provides administrative support for Law Enforcement, Animal Control, Training, Code Enforcement and Communications Divisions. The division provides citizens with professional services, such as police reports and fingerprints; answers questions; directs questions/complaints to the proper person.

<b>POLICE DEPARTMENT</b> <b>Administration</b> <b>Cost Center 101-6005</b> <b>Expenditures</b>					
	FY 2009 Actual	FY 2010 Actual	FY 2011 Actual	FY 2012 Adopted	% Change
Personal Services	\$ 525,826	\$ 482,429	\$ 396,965	\$ 427,846	8%
Materials & Services	874,963	820,391	742,044	796,821	7%
Total	\$ 1,400,789	\$ 1,302,820	\$ 1,139,009	\$ 1,224,667	8%
Positions Approved*	15	14	13	12	-8%

\*Full Time Equivalence



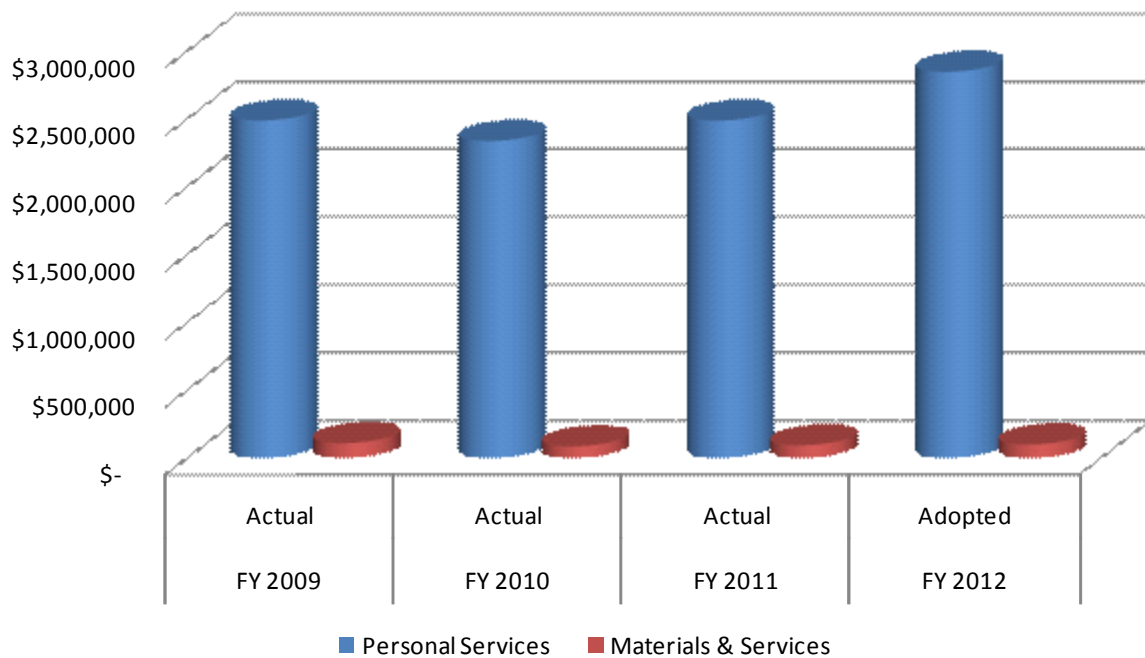
## Police / Communications (6010)

### Program Description:

A function of the of the Support Services Division provides a single point of contact, to include E-911, between the residents and visitors of Sandoval County when helps requested for the response of police, fire, emergency medical, or other public safety requests for assistance.

<b>POLICE DEPARTMENT</b> <b>Communications</b> <b>Cost Center 101-6010</b> <b>Expenditures</b>					
	FY 2009 Actual	FY 2010 Actual	FY 2011 Actual	FY 2012 Adopted	% Change
Personal Services	\$ 2,487,489	\$ 2,336,903	\$ 2,487,217	\$ 2,846,760	14%
Materials & Services	109,504	85,677	93,444	98,832	6%
Total	\$ 2,596,993	\$ 2,422,580	\$ 2,580,661	\$ 2,945,592	14%
Positions Approved*	45	45	51	51	0%

\*Full Time Equivalence



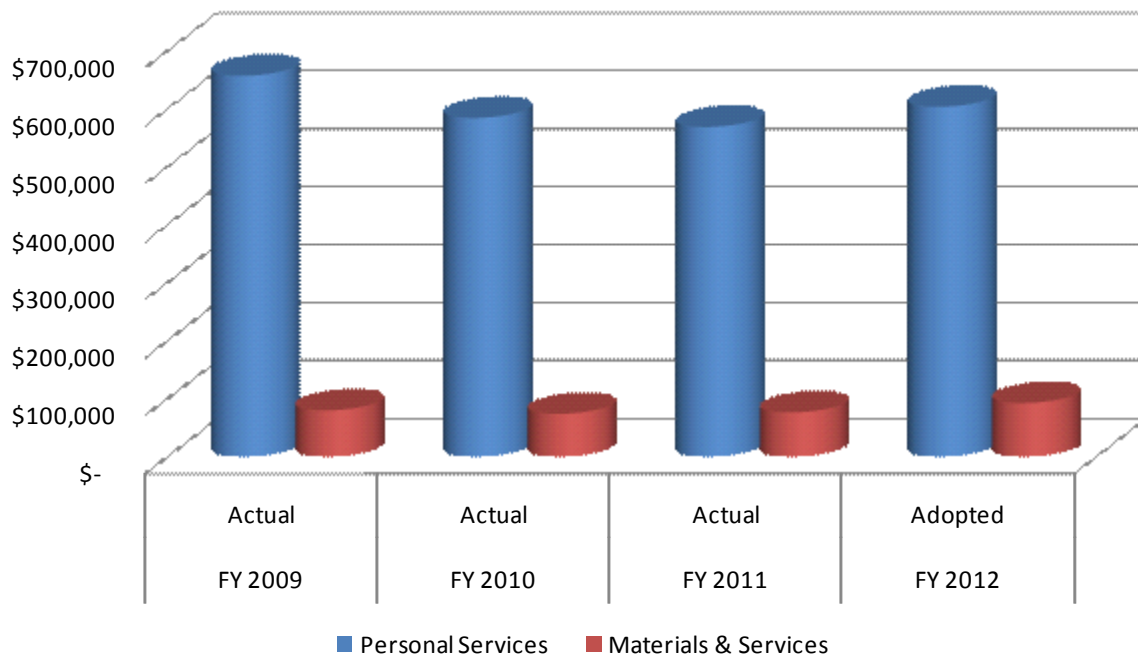
## Police / Animal Control (6020)

### Program Description:

A division of the Department of Public Safety that provides enforcement of animal control laws for the health, welfare, and safety of the animals and citizens of Rio Rancho. The division also educates the public on animal overpopulation and proper animal care.

<b>POLICE DEPARTMENT</b> <b>Animal Control</b> <b>Cost Center 101-6020</b> <b>Expenditures</b>					
	FY 2009 Actual	FY 2010 Actual	FY 2011 Actual	FY 2012 Adopted	% Change
Personal Services	\$ 656,751	\$ 584,052	\$ 568,493	\$ 603,286	6%
Materials & Services	79,858	73,854	76,311	92,587	21%
Total	\$ 736,609	\$ 657,906	\$ 644,804	\$ 695,873	8%
Positions Approved*	17	17	15	15	0%

\*Full Time Equivalence



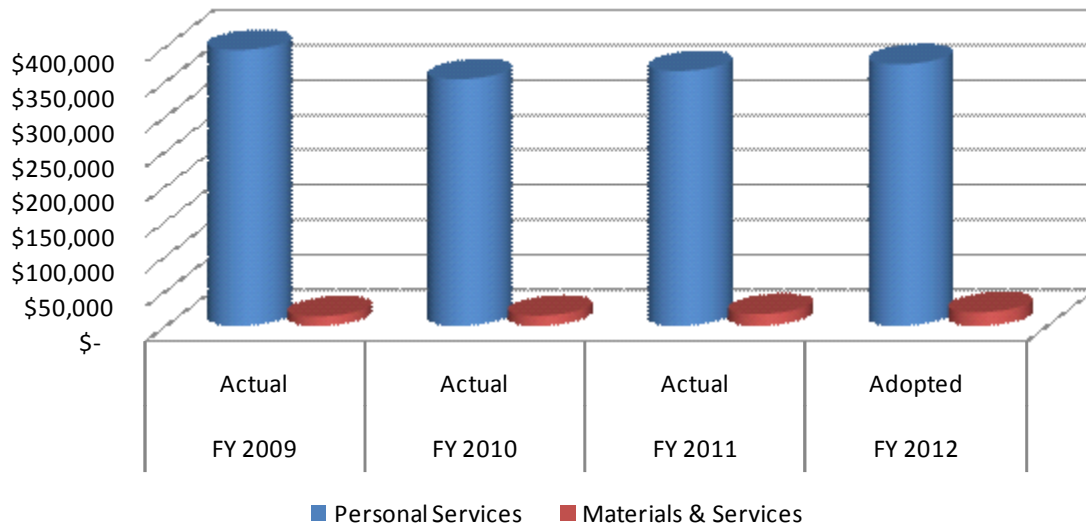
<b>Police / Code Enforcement (6022)</b>
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**Program Description:**

Code Enforcement a division of the Rio Rancho Police Department that implements policy adopted by the Governing Body as it relates to property maintenance. The division provides for the appropriate enforcement of: Planning, Zoning, Land Use Management Ordinances and other related ordinances as required in order to meet the needs of our community.

<b>POLICE DEPARTMENT</b> <b>Code Enforcement</b> <b>Cost Center 101-6022</b> <b>Expenditures</b>					
	FY 2009 Actual	FY 2010 Actual	FY 2011 Actual	FY 2012 Adopted	% Change
Personal Services	\$ 394,774	\$ 352,800	\$ 364,645	\$ 374,298	3%
Materials & Services	13,416	14,424	16,796	19,250	15%
Total	\$ 408,190	\$ 367,224	\$ 381,441	\$ 393,548	3%
Positions Approved*	7	7	7	7	0%

\*Full Time Equivalence



<b>Police / Law Enforcement (6025)</b>
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**Program Description:**

Patrol Division protects citizens and their property to include investigating criminal offenses, apprehending law violators, gathering information and property, and enforcing the criminal and traffic code.

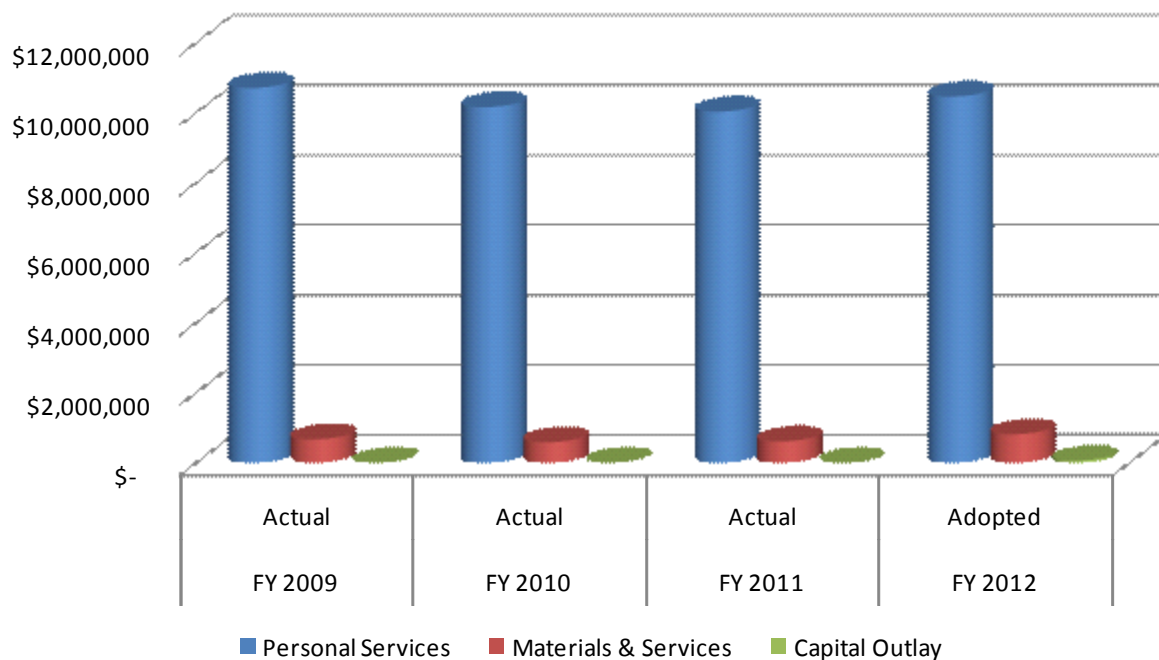
Traffic Unit is responsible for reducing the number of traffic crashes within the City, and decreasing the severity of injuries and property damage. The Unit accomplishes this through education, engineering, and enforcement.

Criminal Investigations Unit investigates reports of felony crimes, high court misdemeanor crimes, internal investigations at the request of the Director or Administrative Assistant, employment backgrounds, etc.

<b>POLICE DEPARTMENT</b> <b>Law Enforcement</b> <b>Cost Center 101-6025</b> <b>Expenditures</b>					
	FY 2009 Actual	FY 2010 Actual	FY 2011 Actual	FY 2012 Adopted	% Change
Personal Services	\$ 10,707,694	\$ 10,159,643	\$ 10,032,381	\$ 10,462,350	4%
Materials & Services	670,602	585,927	612,415	817,865	34%
Capital Outlay	5,600	-	-	58,393	0%
Total	\$ 11,383,896	\$ 10,745,570	\$ 10,644,796	\$ 11,338,608	7%

Positions Approved*	127	127	127	128	1%
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\*Full Time Equivalence



## Police / Training (6040)

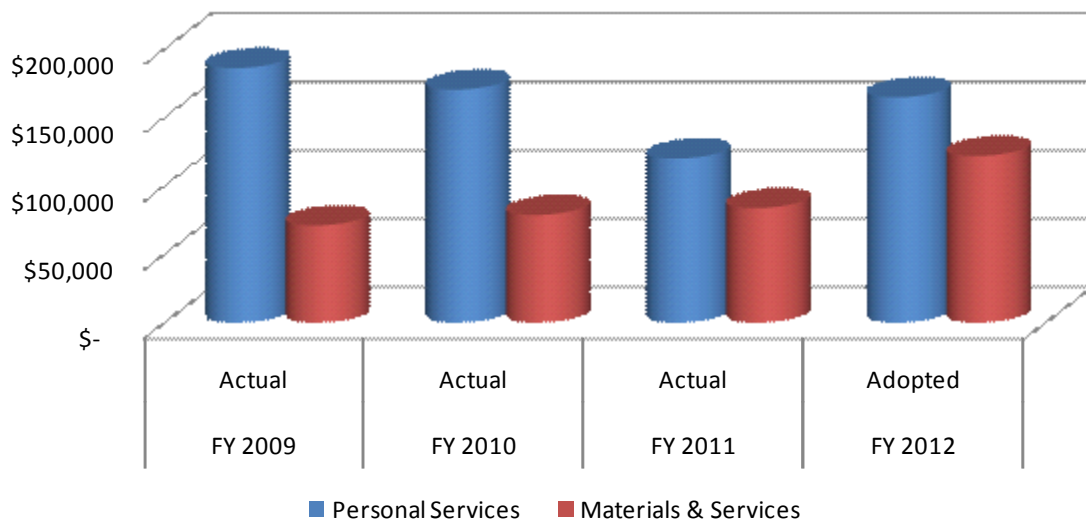
### Program Description:

A division of the Department of Public Safety, provides basic in-service, on the job training and advanced training in the areas of Law Enforcement and Supervision. Training is in accordance with federal, state, local and departmental requirements and/or standards. The training division also provides training in various topics to other City departments and citizens. The division recruits, tests and evaluates prospective employees for the positions within DPS. Recruitment and testing is in accordance with federal, state, local and departmental requirements and/or standards.

<b>POLICE DEPARTMENT</b> <b>Training</b> <b>Cost Center 101-6040</b> <b>Expenditures</b>					
	FY 2009 Actual	FY 2010 Actual	FY 2011 Actual	FY 2012 Adopted	% Change
Personal Services	\$ 186,134	\$ 170,453	\$ 120,049	\$ 164,785	37%
Materials & Services	71,152	78,818	83,794	121,890	45%
Total	\$ 257,286	\$ 249,271	\$ 203,843	\$ 286,675	41%

Positions Approved*	2	2	2	2	0%
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\*Full Time Equivalence



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